



“Health as a Right: Vocational Course in the Organization of Health and Social Services” Continuing Education Course for Staff from Foreign Countries

Director:

Prof. Marco
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Sociology, University of
Bologna (Italy)

Duration: 3 months

(May – July 2011). The
course consists of 70
hours of lectures and
visits: 25 hours in E-
learning + 45 hours of
classes and visits in
Italy

Place of activities:

Bologna and Ferrara
(Italy)

Deadline of**announcement of****competition:**

the applications
attached to the
requested documents
must be **received by**
April 15, 2011

Running Institution:

University of Bologna (Italy) with the administrative and organizational support of Fondazione Alma Mater and of CESTAS (Centre for Health Education and Appropriate Health Technologies), Non Governmental Organization/Training Institution (Via Ranzani 13/5/A – 40127 Bologna, Italy).

Aim of the Course To update managers and local Health and Social Services staff to operate with economic-social-local sustainability.

Expected results:

To prepare students in managing decision processes and logistics within their institutional environments of origin and to become a working instrument for improvement and dissemination of knowledge and specializations.

At the end of the course students will acquire:

- technical and legal criteria to analyse and define the issues that need to be addressed in Health and Social service management
- methods for analysis and identification of objectives
- techniques to evaluate services management processes
- tools for services, programs and projects design
- strategies and methods for implementation and monitoring of services, programs and projects
- planning methods needed to take into consideration the necessary adjustments of local sanitary epidemiology

Admission Requirements



The Course is reserved to graduates and upper secondary schools graduates with a relevant professional experience in Health and Social field with the following admission qualifications:

- University certificate, degree, postgraduate degree
- upper secondary schools (at least five years) with a relevant professional experience in Health and Social field
- knowledge of English Language (very good knowledge or mother tongue)

All candidates must have a personal computer with a working internet connection, webcam, headphones and microphone in order to attend E-learning sessions.

The requested qualifications must be obtained by the candidate before the deadline of this call (April 15, 2011). University degrees or diplomas (with an exception for those obtained in Italy) must be evaluated and validated by the Italian Embassy/Consulate responsible for the country where it has been released. It is necessary to provide also an official translation, legalization of the degree or diploma and a statement of evaluation by the Italian Embassy/Consulate of the country where the certificate was issued.

Didactic Program:

The didactic program will be organized as following:

- 25 hours of E-learning
- 45 hours of classes in Bologna (Italy) and guided visits in health and social structures (Hospitals and Local Health Authorities).

Every item covered will have a brief theoretical introduction and in-depth sessions through analysis of case studies, simulation and combined planning.

E-learning activities and classes will be in English and integrated with guided visits of health districts and local health and social services in Emilia Romagna Region, which represents a successful example of management and a valuable opportunity of knowledge and experience sharing among participants. Tutors will support participants in their individual work, as well as in the E-learning sessions and classes.

SELECTION CRITERIA:

Course admission will be given after a positive evaluation of candidates' Curriculum Vitae and previous education background or work experience.

Priority consideration will be given to the professional profile of the candidates. This is a necessary condition to participate in the course and will be used for a comparative analysis of the documentation submitted.

Subjects:

1) Relationship between health and social services and patients: direct involvement of local leadership

Contents: Relationship between health services and patients - The involvement in services management of the community - The importance of cultural mediation within a health authority - Gender issues and health/social services – Non-profit organizations in the health system

2) Efficiency and equity in social and epidemiologic context: “Health as a right”

Contents: Structure of local health and social networks - Hierarchy of mid- and long-term planning - How to plan and “re-plan” processes - Monitoring and evaluation services

3) Universal health care access: direct analysis of some modalities of intervention

Contents: Local health authorities: what they are and how they are managed - Management check of research projects and innovative actions - Services and human resources organization - Issues related to conditions of excellence.

A fundamental part of the course will be focused on innovating as well as putting into practice both theoretical and practical knowledge acquired; also will involve guided visits of health districts and local health care services, knowledge and experience-sharing among participants.

Informational materials will be given on organizational structures and operational methods of two health authorities in the Emilia Romagna Region.



Attendance Certificate:

At the end of the Course an attendance certificate will be issued by the University of Bologna which is conditioned upon the attendance of 70% of the total number of course hours.

Schedule

Programming Model assumptions (Dates may change. Exact dates to be confirmed soon.)

ACTIVITIES	SCHEDULED DATES
Applications deadline and collections	April 15, 2011
Selection of candidates	April 18-22, 2011
University Enrollment	May 2-13, 2011
E-learning(25 hours)	May 16-June 10, 2011
Visa application for a stay of 10 days in Italy, Journey preparation and Arrival	June 10-17, 2011
Lectures and guided visits in Italy(45 hours)	June 20-25, 2011
Feedback and departures	June 26,2011

For Further Information

Contact:

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Or for further information on objectives, professional setting and didactic programme are found on the course presentation sheet published on the following websites:

<http://www.unibo.it/Portale/Offerta+formativa/AltaFormazione/default.htm>

<http://www.cestrasformazione.org>

<http://www.cestras.org>

The Announcement of competition for Admission to this course will be available approximately on January 20, 2011 on the following website:

<http://www.unibo.it/Portale/Offerta+formativa/AltaFormazione>